



Children's Hospital Boston at Waltham

Administration

Buckley Associates, Inc.
385 King Street
Hanover, MA 02339

August 24, 2011

Attn: Vincent Maccarrone
Marketing Manager

Dear Vincent,

This is to let you know that we at Children's Hospital Boston at Waltham are very pleased with the quality of the HVAC solution that you recently provided.

As you are aware, we struggled with reducing supply air noise in an exam room where our staff sees patients with communication disorders.

Your new E. H. Price fan coil unit with the additional sound attenuation features is extremely quiet, conditions the space effectively and meets the needs of the staff.

The physician and staff working in that space are extremely satisfied with the result.

It was a pleasure doing business with Buckley Associates and I'd highly recommend this product wherever noise concerns are an issue.

Thanks again for the great service.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Bove".

James A. Bove
Director of Hospital Engineering

cc: Bob Sorois